

# Customer Feedback Form

<b>Business Name:</b>	<b>Customer Name:</b>
<b>Business Address:</b>	<b>Customer Address:</b>
	<b>Postcode:</b> <b>Phone number:</b> We may contact you to discuss the feedback. Your personal details will not appear on the website and will be processed in line with Lancashire County Council's Data Protection Policy - For more information - <a href="http://www.lancashire.gov.uk/council/transparency/access-to-information/">http://www.lancashire.gov.uk/council/transparency/access-to-information/</a>
<b>Do you have any comments about the trader?</b> (We are unable to publish comments of a personal or defamatory nature)	<b>Type of work carried out?</b>
	<b>Date work carried out:</b>
Comments about traders may be published on the Safe Trader website and will remain there for 18 months.	<b>Any comments about the scheme including how you heard about it?</b>

**Please rate the trader:** from 1-5 (poor to excellent)

(Please tick one box only)

	1 (poor)	2	3	4	5 (excellent)
Customer service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of work	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Time taken	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Please give your overall rating for the trader:** from 1-10 (poor - excellent)

(Please tick one box only)

	1	2	3	4	5	6	7	8	9	10
Overall rating	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



Please return this form to:

**Safe Trader Scheme**

Lancashire County Council Trading Standards Service  
 Floor 4, Lancashire Point, County Hall, Preston, PR1 0LD  
**Tel:** 0303 333 1111 **Email:** [safetrader@lancashire.gov.uk](mailto:safetrader@lancashire.gov.uk)

You can also submit your feedback online at [www.safetrader.org.uk/rate-a-trader](http://www.safetrader.org.uk/rate-a-trader)

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